



Vermont Society of Land Surveyors
Spring 2018 Seminar

Survey Project Management

A Practical Approach



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Surveying and Project Management

Agenda

- **Part 0 - Marketing**
- **Part I – Securing the Project**
 - Client Needs
 - Project Understanding
 - Staff
 - Proposal
- **Part II – Executing the Project**
 - Organization and Staffing
 - Kickoff and Safety
 - Data Acquisition/Data Management/Tracking
 - Accounting
 - Closeout/Lessons Learned

Part 0- Marketing

Approach or Lack Thereof

- **Repeat Business**
- **Industry Reputation**
- **Everyone “Markets”**
- **Tools**



Part I - Securing the Project

What do you need to Manage? What is the Priority?

- **Client**
- **Project Understanding**
- **Staff**
- **Proposal**

Part I - Securing the Project

What do you need to Manage? What is the Priority?

• Client

- Communication
- Understanding Needs vs. Expectations

- **Who – You & the Client**
 - Key Personnel
 - Hierarchy & Rules of engagement
 - Project Politics
- **How – Client Preferences**
 - Phone/Email/Text/Social Media
 - Other

- **When**
 - Regular Interval
 - Project Milestones
- **Why – *CYA!***
 - Regular Updates
 - Changes to Scope
 - Issues

Part I - Securing the Project

Information Gathering

• **Project Understanding**

• **Scope**

- **Define (with Assumptions)**
- **Refine**
- **Finalize**

• **Schedule**

- **Targets / Milestones**
- **Impacts to Staff Levels**

• **Budget**

Part I - Securing the Project

What do you need to Manage? What is the Priority?

- **Staff**

- **Credentials**

- **Expertise**

- **Availability**

(Internal and 3rd Party)

Part I - Securing the Project

Proposal Preparation

- **Proposal**
 - Writing
 - Fee Estimating
 - Schedule Estimating

Part I - Securing the Project

Proposal

• **Proposal Writing**

- **Fully Understand RFP Requirements (if responding to one)**
- **Documentation Mistakes Could Lead to Disqualification**
- **Address Scope of Work**
- **Suggest Alternatives (if allowed)**

Part I - Securing the Project

Proposal

- **Fee Estimating**
 - **Time & Materials/Cost not to Exceed/Lump Sum**
 - **For proposed scope and schedule / For Alternatives**
 - **Basis for your Fees (Assumptions)**

Part I - Securing the Project

Proposal

- **Schedule Estimating**
 - Past Project History
 - Potential Impacts

BREAK



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Part II – Executing the Project

- **Organization and Staffing**
- **Kickoff and Safety**
- **Data Acquisition/Data Management/Tracking**
- **Financial Accounting**
- **Project Closeout/Lessons Learned**

Part II – Executing the Project

• **Organization and Staffing**

- **Internal Roles and Responsibilities**
- **Client Management Roles**
- **Technical Needs and Responsibilities**

Part II – Executing the Project

- **Kickoff and Safety – You and the Client**
 - **Client Communication**
 - **Expectations of Staff**
 - **Safety Focus and Priority**

Part II – Executing the Project

Data → Information

- **Data Acquisition/Data Management/Tracking**
 - **Defined Workflow from Field to Office to Delivery**
 - **Robust Data Management**
 - **Definition of Progress Tracking**

Part II – Executing the Project

- **Financial Accounting**
 - **Payment Terms**
 - **Setup of Phases and Staff Types**
 - **Reflective of Project Goals**
 - **Reflective of Assigned Staff**

Part II – Executing the Project

- **Project Closeout/Lessons Learned**
 - **Timely Review at Project End**
 - **Complete Management Evaluation**
 - **Complete Technical Evaluation**
 - **Financial Assessment**

Other Related Topics

- **Document Control**
- **Data Security/Cyber Vulnerability**
- **Audits**
- **Warranty**



Thank You

Comments and Questions?

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